

iOS Devices

This guide will walk you through the process of installing iPoint on your iPad or iPhone.

Before you begin, contact your iPoint Administrator to get your login information:

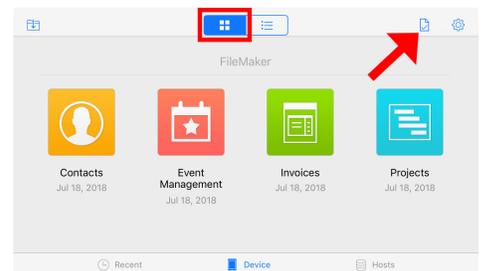
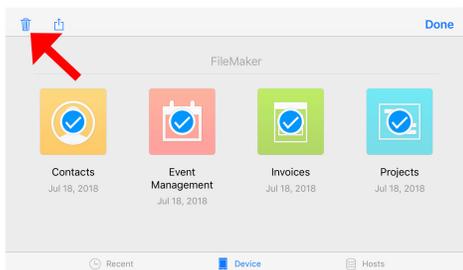
- Your iPoint user name and password
- iPoint server name

Once you have your login information, you're ready to begin! Complete the following steps to install iPoint on your iOS device:

1. Download the FileMaker Go 17 app to your device from the App Store
2. Open FileMaker Go 17
3. Tap **Close** in the top-right corner to close the Welcome Tour
4. The **Device tab** will open (you will see the **Device icon** selected in blue at the bottom of your screen)
5. Delete the files listed in the **Device tab**

a. From Tile View:

i. Tap the **select icon** at top right and select each file

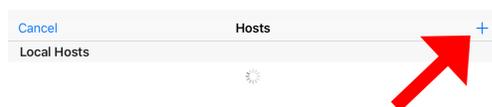


ii. Tap the **trash can icon** at top left

iii. Tap the **Delete 4 Files** button that appears at the bottom of your screen

b. From List View: swipe left across each file and tap **Delete**

6. Tap the **Hosts icon** at the bottom of the screen
7. Tap the **plus sign** in the top-right corner to add your host



8. Enter the iPoint server name in the **Host Address field** and tap **Save**

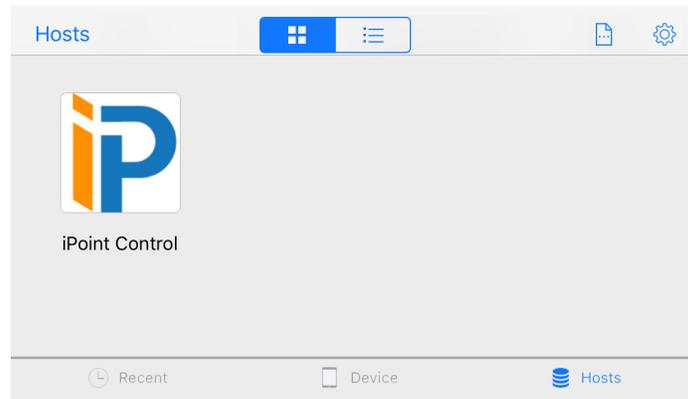
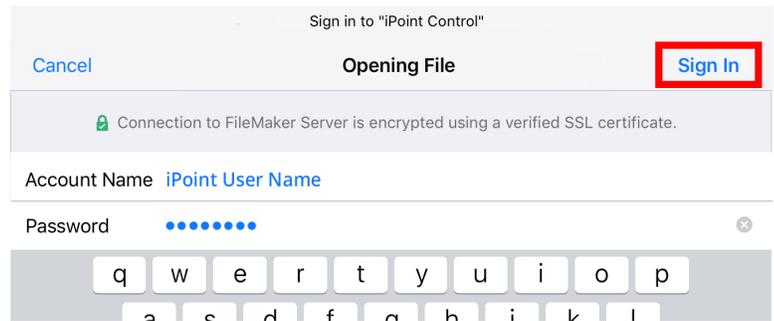
9. Enter your iPoint user name and password

10. Select **Save in Keychain** on iPad (iPhone will automatically save the password to your keychain)

11. Tap **Sign In** at top right

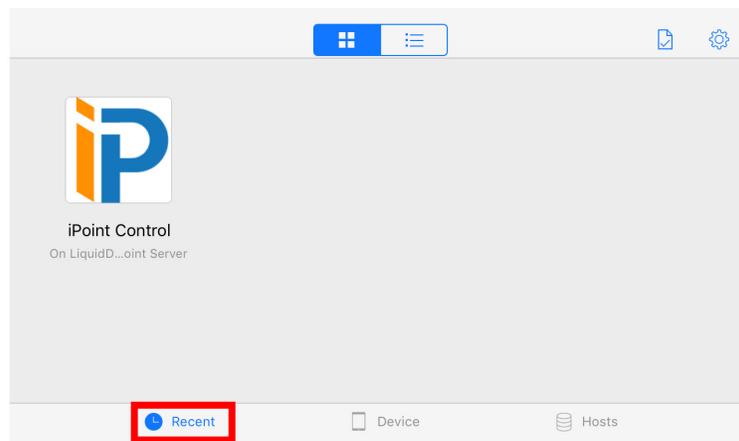
12. Find the file with the iPoint Logo; It will be named "IP - *your file name*"

13. Tap the **file icon** to open the iPoint dashboard



14. You will be prompted to enter a name for this device (for example, Rob's iPad)

15. To open iPoint in the future, simply open the FileMaker Go app and tap on the iPoint file icon in the **Recent tab**



You have successfully installed iPoint!!!

If you run into any issues, please don't hesitate to contact iPoint Support at (800) 535-4101 or email us at support@ipointsolutions.net.