

# Installing User Devices

## Desktop Computer

This guide will walk you through the process of installing iPoint on your PC or Mac.

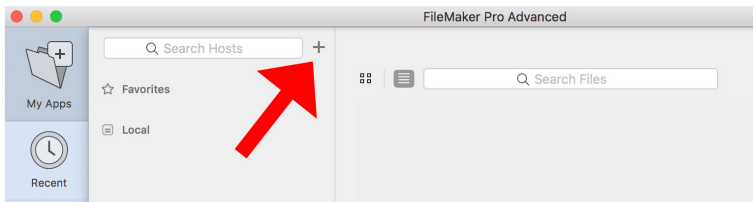
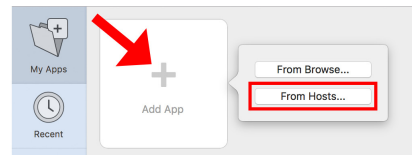
**Before you begin, contact your iPoint Administrator to get your login information:**

- iPoint user name and password
- iPoint server name

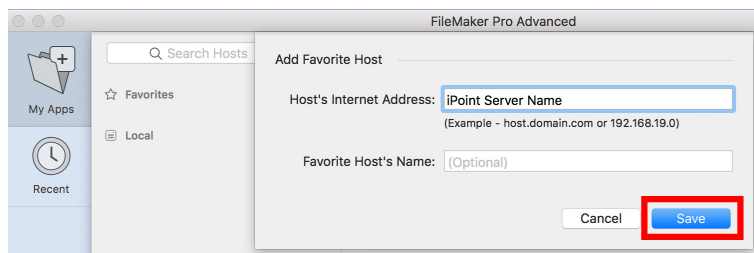
Once you have your login information, you're ready to begin! Complete the following steps to install iPoint on your desktop computer:

1. Download FileMaker Pro to your computer:
  - a. For the Mac installer, click [HERE](#)
  - b. For PC, click [HERE](#) for the 64-bit install file  
Or [HERE](#) for the 32-bit install file
2. Run the installer
3. Follow the installation guide prompts and select the default options
4. Once installation is complete, open the FileMaker Pro application

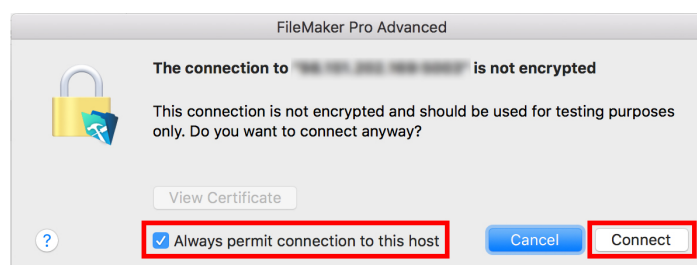
5. Click the **plus sign** in the Add App box
6. Click the **From Hosts...** button
7. Click the **plus sign** at the top of the window



8. Enter your iPoint server name in the **Host's Internet Address field** and click **Save**

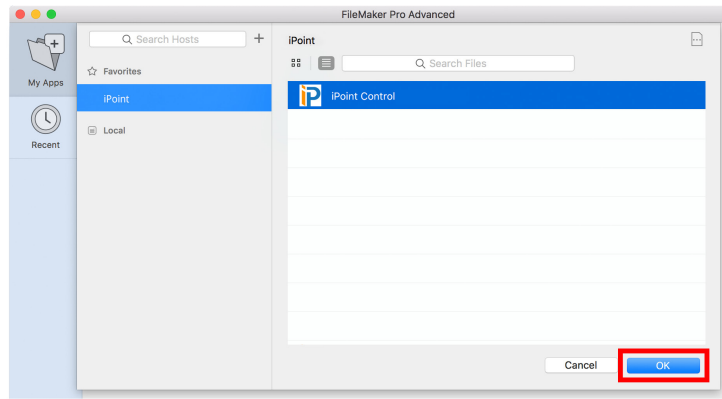


9. When adding the host, you may get a SSL connection error. If this happens, tick the checkbox to **Always permit connection to this host** and click **Connect**

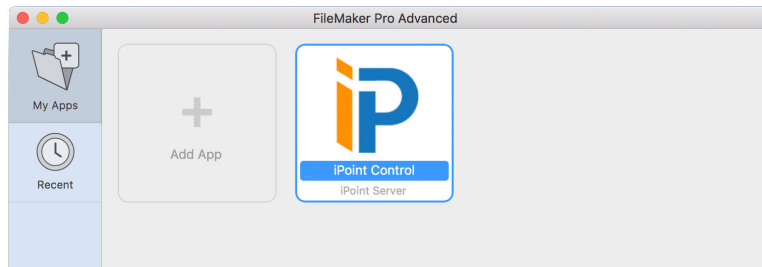


10. Select the file with the iPoint Logo. It will be named "IP - your file name"

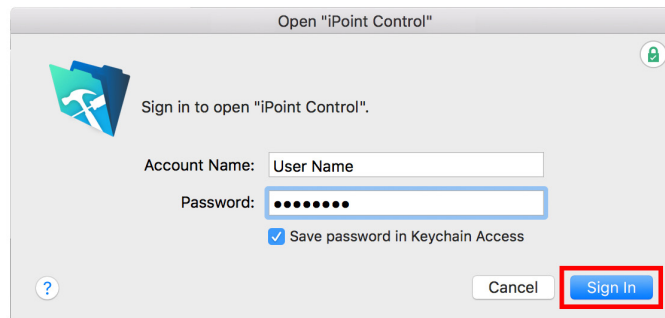
11. Click **OK**



12. Double-click the file from My Apps to open iPoint



13. Enter your iPoint user name and password



14. Tick the **Save password in the Keychain Access** checkbox

15. Click the **Sign In** button

16. You will be prompted to enter a name for this device (for example, Rob's PC)

17. To open the iPoint dashboard in the future, simply open FileMaker and double-click the iPoint file in My Apps

You have successfully installed iPoint!!!

If you run into any issues, please don't hesitate to contact iPoint Support at (800) 535-4101 or email us at [support@ipointsolutions.net](mailto:support@ipointsolutions.net).