

Installing User Devices

Computer

This guide will walk you through the process of installing iPoint on your PC or Mac. Before you begin make sure that you have the following:

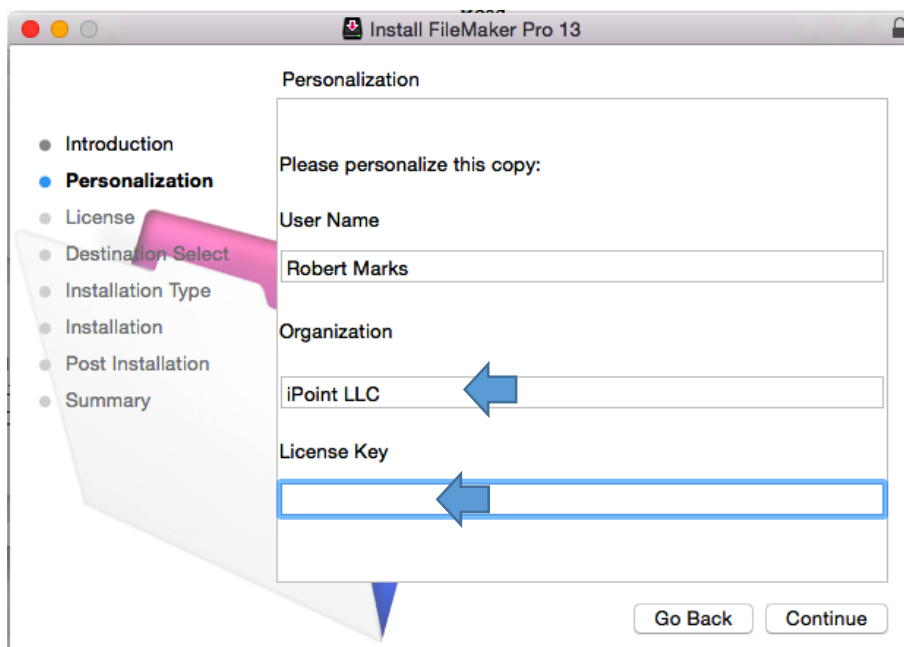
- Your iPoint user name and password
- FileMaker license key, iPoint server name, and iPoint file name
 - Contact iPoint Support for these: support@ipointcontrol.com or (800) 535-4101 ext 1

Once you have this information you are ready to begin.

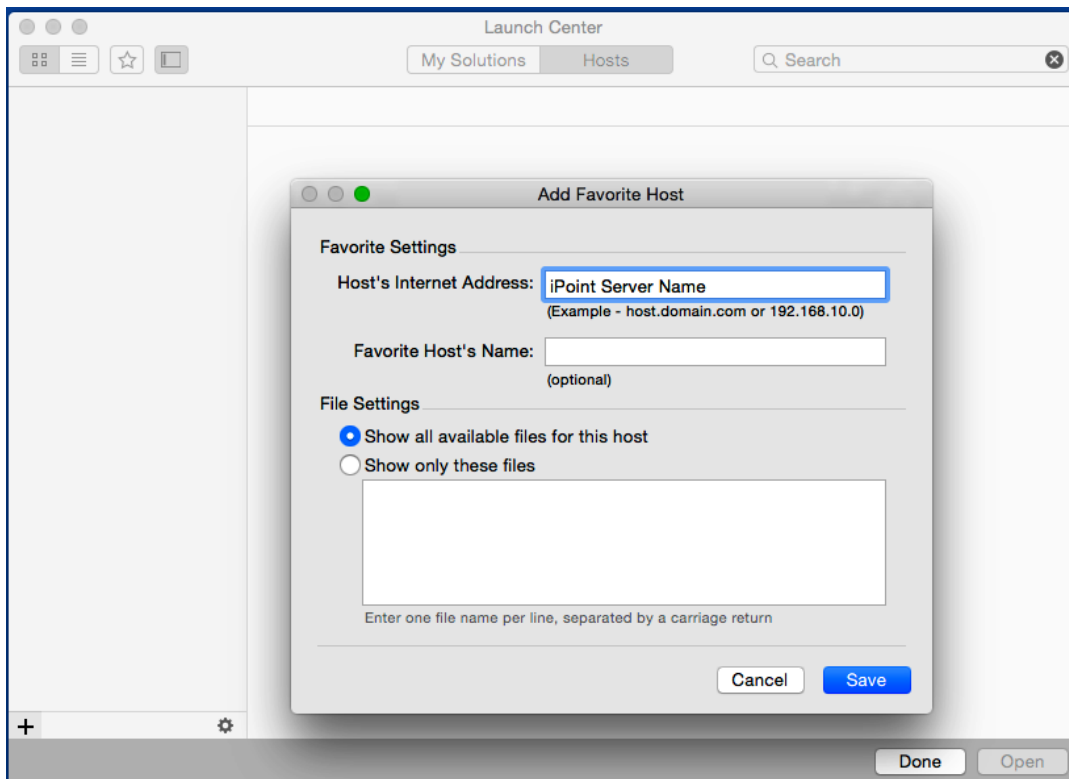
- 1) Download FileMaker to your computer
 - 1) For Mac click [here](#)
 - 2) For PC click [here](#)
- 2) Run the installer
- 3) Follow through the prompts and select the default options
- 4) When it asks for the Organization and license key enter in

Organization: iPoint LLC

License Key: Call iPoint Support 1-800-535-4101



- 5) Continue through the installation guide until FileMaker is installed
- 6) Open FileMaker
 - 1) Close out of the Demo File
- 7) Open Launch Center (File > Open Remote)
- 8) Got to the Hosts tab and click the plus sign in the lower left corner
- 9) Enter in your iPoint Server Name in the Hosts's Internet Address Field and click Save



- 10) Enter in your iPoint user name and password and check to save it

